

PLAYROOM SERVICE

At the Service Centre located on the ground floor, it is available a free entertainment service for children aged 3+.

The personnel in charge of this service will welcome the young guests and will entertain them with fun and imaginative games.

When entering into the area, our personnel will request you to fill out a form and will provide you a copy of the Policy Statement for the processing of the personal data (in compliance with Law Decree 196/2003), with the purpose of recording the name of the children entering and exiting the play room, and the respective parents to have immediate availability of contact with a parent/adult in case of need and emergency.

We would like to inform you that parents (or other relatives) are responsible to provide food and drinks for their children and that the personnel in charge of the service will only be able to serve water.

Children younger than 3 years will be allowed to enter and stay in the area only if accompanied by a parent or adult (relative, nanny, etc.) that will take care of the child for the duration of the stay.

The play room contact number, in operation only during VICENZAORO events, is +39 0444 969978.

The hours of operation are the following:
every day of the event: 8:30 a.m. – 6:30 p.m.
last day of the event: 8:30 – 4:00 p.m.

Please, note that access to the Pavilions is not allowed to children younger than 12 years.